

## Key Decision Record – Re-Design of Dementia Community support

<b>Cabinet Portfolio Holder taking the decision</b>	Cllr Alan Cockburn Deputy Leader
<b>Date of Decision</b> (not before: 23 <sup>rd</sup> May 2014)	23/05/2014

### Decision Taken

That the Deputy Leader:

- 1) Approves the tender for the provision of the Dementia Navigator Service and cost and volume/spot model of commissioning dementia specialist day care/day opportunities for people with Dementia and their carers; and
- 2) Authorises the Strategic Director for the People Group to enter into all relevant contracts for the provision of Dementia Navigator Service and cost and volume/spot model of commissioning dementia specialist day care/day opportunities on terms and conditions acceptable to the Strategic Director for Resources.

### Reasons for Decisions

The recommended options for the re-shape of the dementia community based support services are **1a and 2a** as it is envisaged that these will best meet the Council's business requirements and deliver the widest benefits.

**Option 1a** - Re-shape current dementia information, advice and support services and commission a single countywide Dementia Navigator Service. The service will serve as a single point of entry for people with dementia following a diagnosis where they will receive information, advice, emotional support and signposting based on their individual needs. They will be supported to 'navigate' the health and social care system, and will be provided with information, practical advice and signposting to other service where required.

**Option 2a** - Re-design of Dementia Day Care/day opportunities; cost and volume and spot purchase model. Cost and volume contracts are where a fixed sum is paid for access to a defined range and volume of services. If levels of planned activity change there is a variation in payment according to a pre-determined threshold which sets the per unit payment rate for higher/lower than target performance. The volume that is procured will be based on average number of spaces required over the past 12 months; this will be reviewed on an annual basis.

This model will enable WCC to maintain the current level of capacity at current rates whilst having the flexibility to purchase additional places at defined rates from current or new providers. In addition, to ensure that customer choice is optimised, the service specification will also be utilised with providers to generate a spot rate for wider day opportunities with the aim of increasing the range and type of services available. The introduction of an outcome based specification will also ensure that for the first time, we are measuring dementia day care based on achievement of defined outcomes rather than outputs.

To procure both options a 2 stage commissioning process will be utilised. Both the Dementia Navigator Service and Cost and Volume Model of commissioning day care will be commissioned via the PVI sector on a 2 plus 2 year contract.

## Background Information

The National Dementia Strategy 2009<sup>1</sup> and Prime Ministers Challenge on Dementia<sup>2</sup> both highlight the need to ensure that people with dementia receive the right care and support at the right time to enable them to live independently at home for as long as possible.

In line with the demographic demands of an ageing population, the number of people with dementia in Warwickshire is increasing. There are currently an estimated 7651 people with dementia living in Warwickshire this is due to rise to over 9000 by 2021.

WCC currently commission a small range of community based services specifically for people with dementia including; 1:1 support, information, advice, peer support and dementia specialist day care. All services aim to maintain the health, wellbeing and independence of people with dementia whilst providing an opportunity for informal carers to have a break.

Current service provision however can be difficult to access as it is inconsistently available across the county and services are unlikely to be able to respond to future demographic pressures. Services are also variable in terms of the outcomes and benefits they deliver and do not form part of a locally defined dementia care pathway meaning that referrals are inconsistent and not always at the right time for individuals.

New EU regulations and contract and procurement rules require us to re tender all services before the current extension period 31<sup>st</sup> March 2015.

Consultation and engagement in relation to Warwickshire's local dementia strategy highlights that people who use services and their carers need a range of support services to meet their needs in the community and prevent them from requiring more intensive levels of care and support. People with dementia and their carers highlighted the following aspects of support as important when designing a new service model:

- Access to timely post diagnostic support
- Carers are supported to have a life of their own
- Care and support that focuses on the needs of individuals

There is a business requirement to re-design existing dementia community based support services to ensure there is greater equity of access across the County, services are fit for future demographic pressures as well as being able to meet individuals' outcomes. The re-designed model will also more closely respond to People Group outcomes including; *People are safe, People are Independent, People enjoy life, People are cared for, People enjoy life and People can contribute.*

## Financial Implications

### Option 1a: Dementia Navigator

Current dementia community support services will be reshaped freeing up £78,877 to be used to fund the Navigator model. These services are currently paid from Social Care and Support teams' budgets.

<sup>1</sup> Department of Health (2009) National Dementia Strategy

<sup>2</sup> Department of Health (2012) Prime Minister's challenge on dementia - delivering major improvements in dementia care and research by 2015.

Public Health Warwickshire have committed £40,000 per annum for a two year period funding for the Navigator model.

Total budget available for the Navigator service = £118,877

Based on projected service activity, WCC would need to commission a Navigator service with sufficient capacity to cover the county and link to the 3 CCG areas and memory assessment services. It is estimated that we would require 4 FTE Navigators which could be achieved within the identified budget envelope of £118,877. This would cover recruitment, management and overheads associated with employment of 4 Navigators, admin support and support to recruit and manage volunteers.

**Option 2a: Re-design of Dementia Day Care; cost and volume and spot purchase model**

It is projected that this model can be delivered within current budgets. Despite significant rises in the numbers of people with dementia across Warwickshire within the next few years it is projected that the cost, volume and spot model will provide greatest flexibility and value based on level of need. The way in which contracts and specifications will be constructed will enable WCC to negotiate the best value rates based on capacity and need.

Current cost of dementia day care = £314,285 per annum / 200 places per week / weeks of operation (50 weeks per year) = average day rate of £31.50

Current spot rates for specialist dementia day care range between £35- £42 per day

Cost and volume will help ensure that WCC can continue at current best value average rate of around £31.00 per day.

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<b>Head of Service</b>	Chris Lewington
<b>Strategic Director</b>	Wendy Fabbro
<b>Portfolio Holder</b>	Councillor Alan Cockburn

**Checklist**

<b>Urgent matter?</b>	No
<b>Confidential or Exempt?</b> (State the category of exempt information)	No
<b>Is the decision contrary to the budget and policy framework?</b>	No

**List of Reports considered - please include link to report**

Link to published proposed decision report:  
<https://democratic.warwickshire.gov.uk/cm5/CalendarofMeetings/tabid/128/ctl/ViewMeetingPublic/mid/645/Meeting/3023/Committee/551/Default.aspx>



*Working for Warwickshire*

**List of Background Papers** - please include a contact for access to background papers

None.

**Members and officers consulted or informed** – please include any comments

Portfolio Holder – Councillor Alan Cockburn and Cllr Jose Compton  
All Strategic Directors  
Legal – Alison Hallworth, Vicky Newbold, Jane Pollard  
Finance – Liz Firmstone  
Equality – Minakshee Patel  
Democratic Services – Georgina Atkinson

Corporate Services OSC – party spokes:

Councillors Nicola Davies, Martin Heatley, June Tandy and Alan Webb